

CANINE COOLER®

WHAT IS IT EXACTLY?

The CANINE COOLER® is a patented petbed using SoothSoft® Comfort Technology to create a cool, cushioned resting place for your dog.

Your pet needs a cool spot all year to get relief from summer & furnace heat. This bed provides that cool sensation along with a healthy, comfortable, memory foam action.

COOL...NOT COLD

The CANINE COOLER® is NOT meant to be cold. It is comfortably COOL!

The CANINE COOLER® doesn't have to be cold to work — it just needs to be cooler than your dog.

Year-round, many dogs lie on a hard floor trying to keep cool. The trouble is, those hard floors quickly trap heat and warm up providing no lasting cooling effect. Those hard surfaces are also very hard on the animal's bones and joints, often leaving the dog stiff and sore.

The Canine Cooler® absorbs heat from your dog and radiates it back into the air, providing a lasting cooling effect. Your dog also benefits from the ultimate support and cushioning memory foam action unique to SoothSoft® Comfort Technology.

— WARNING —

DO NOT slide, drag, lift or carry your filled CANINE COOLER® by the seams/edges as this puts undue water weight against the seams invalidating your warranty.

To carry, carefully fold your filled CANINE COOLER® in half scooping it up in your arms and carrying it as flat as possible to its final destination. Then unfold immediately and lay flat on a solid surface.

DO NOT place your filled CANINE COOLER® on a "soft" area such as a window seat cushion or a couch. Again, this will cause undue wear & tear that will invalidate any warranty.

To store, place the filled CANINE COOLER® flat in a temperate area with good air circulation. DO NOT EMPTY WATER. DON'T FOLD TO STORE.

INDOOR USE

PLACE BED IN THE COOLEST SPOT OF YOUR HOME

- Preferably place it on a hard surface like tile, cement, or linoleum rather than carpet
- Placement with airflow from a fan, a/c unit, or natural breeze will enhance the cooling sensation
- Placement out of direct sunlight is crucial. The sun will heat the bed and discolor it.

COVERING YOUR BED (OPTIONAL)

- A cover adds protection, can extend the life of the bed, and can prevent discoloration.
- Consider covering the bed if:
 - a. your dog nests or digs at carpet or other beds
 - b. your dog is young, active and prone to wrestling, or roughhousing on the their bed
 - c. your dog may chew if bored or lonely
 - d. your dog is timid, finicky, or unsure of new things
- Canine Cooler® Covers can be purchased in several colors. Visit our website at www.soothsoft.com or call us at 1.888.244.5569 to order. You can also try a simple bed sheet or thin cloth tucked over and under the bed.

KEEPING YOUR BED COOL

Periodically you may wish to repeat step 4 if:

- a. you want maximum cooling
- b. you see air pockets in the bed
- c. the bed appears wavy & sloshy

REMEMBER:

ALL WATER + NO AIR = COOL PETBED

PLEASE KEEP SUNLIGHT OFF OF BED FOR GREATEST COOLING EFFECT.

CLEANING YOUR BED

- Wipe bed off with a wet towel to remove dirt. You may also use a mild dish detergent. Be sure to rinse off all the soap.
- If used outside, hose bed off and wipe dry. DO NOT LET IT DRY IN THE SUN

DO NOT PUT BED IN THE WASHING MACHINE!

AVOIDING PROBLEMS

As you know this product when activated contains water, take precaution against placing the bed on wood floors, carpet or any other surface that could be damaged by water.

OUTDOOR USE

ATTENTION: This product is NOT guaranteed to save your dog's life in extreme heat.

This bed works best in temperatures of 95 Degrees Fahrenheit or less. Your dog should not be outside for any extended length of time in extreme heat (above 95 degrees).

Follow the tips below to get the best performance from your bed in an outdoor setting:

- Position the bed in the coolest, most shaded area possible.
- Direct sunlight will heat the bed, making it uncomfortable for your dog. Sunlight will also damage & discolor the bed.
- Make sure the bed has some air circulation around it.
- The flow of cool air during the night will make the bed more cool so the bed will start the next day "charged" with more cooling power. This helps the bed to stay cool during the hottest hours of the day.

During extremely hot weather, we recommend using one or more of the following methods to further help Cool Your Dog:

- Use a fan in combination with the bed. The breeze gives the bed more cooling capacity.
- Keep the bed in your air conditioned home at night. The bed will be extra cool when placed outside during the day.
- Place a shallow wading pool in the shade allowing your pet to take a cooling dip.
- Use a sprinkler with a fine mist near the bed. This added comfort poses no damage to the bed.

CANINE COOLER® DON'TS

- DON'T leave it in sunlight whether outside or in your home. Sunlight will heat the bed and may discolor it.
- DON'T drag the bed over any sharp edges or objects. In case of accidental puncture, a water-bed repair kit available from a local drugstore or mass merchant may help repair the damage.
- DON'T force your dog on the bed
- DON'T leave your dog in a parked car!

SAFETY

Please use this product with common sense. Use it only as a cooling, cushioned bed for your dog. This product will not save your dog's life in an extreme situation. This product will not save your dog if it has been trapped or locked in a car. Do not let your dog chew this product or eat it. SoothSoft Innovations Worldwide, Inc. expressly waives all responsibility for injury, damage, or sickness to any animal or individual as a result of misuse, mishandling, or misinterpretation of this product. Only use this product for its manufacturer's suggested use.

PRODUCT LIMITED WARRANTY

The Canine Cooler® is not a novelty item, toy, or medical device. It is a dog bed designed to be used according to manufacturer's instructions. SoothSoft Innovations Worldwide, Inc. does not in any way or manner warrant or guarantee that the use of this product will prevent bodily harm or injury.

SoothSoft Innovations Worldwide, Inc. warrant to the original purchaser that for 1 year from the date of retail purchase this product will be free of manufacturer's defects in material and/or workmanship. This warranty does not cover misshaping of the inner material, discoloration, or leakage caused by punctures resulting from any source. Damage caused by chewing, clawing or any abusive pet behaviors is not covered by this warranty. Components and materials not manufactured by SoothSoft Innovations Worldwide, Inc. are warranted only to the extent of the original manufacturer's warranty.

SoothSoft Innovations Worldwide, Inc.'s sole obligation under this limited warranty is to replace any product which, in its sole opinion, is defective. This warranty does not cover any cost of inconvenience; damages caused by product failure; damages arising from abuse, neglect, or any use of the product other than as described on original SoothSoft Innovations Worldwide, Inc. product packaging. **SoothSoft Innovations Worldwide, Inc. expressly disclaims liability for incidental, special, or consequential damages of any nature relating to the product or its use.**

This warranty is made in lieu of all other warranties, expressed or implied, including, but not limited to, any implied warranty of merchantability and/or fitness for a particular purpose or use. There are no warranties, expressed or implied, beyond the description of the product on original SoothSoft Innovations Worldwide, Inc. product packaging. SoothSoft Innovations Worldwide, Inc. specifically disclaims any liability arising from misuse of the product. Misuse or alteration of the product will void this warranty.

This is the only warranty given by SoothSoft Innovations Worldwide, Inc. This warranty gives you specific legal rights. You may have other rights that vary from state to state. Any other rights you may have are limited in duration to the period of this warranty. Some states do not allow time limitations on warranties or the exclusion or limitation of consequential or incidental damages.

RETURNS: If you have not purchased your product directly from SoothSoft, please return your product to the original place of purchase. You will be subject to that retailer's return policy regardless of this warranty. If you purchased your product directly from SoothSoft and are not satisfied you may return the undamaged product with its original packing list within 30 days to SoothSoft Returns, c/o Ship Right Solutions, LLC, 165 Pleasant Ave., South Portland, ME 04106

If you have purchased your product directly from SoothSoft and within 1 year of that direct purchase you have a warranty issue, please check our website at www.soothsoft.com to identify if your problem is covered under the warranty. If you have identified that your specific problem is covered under the warranty then please call our customer service department at 1-888-244-5569 and we will evaluate your claim. Your original SoothSoft packing list is necessary to begin the evaluation process so please have it ready when you call. There is a replacement fee that covers all processing, handling and shipping of your possible non-warranted replacement - \$14.95 SM, \$24.95 MD, \$29.95 LG, \$37.95 X-large. Please have payment ready upon calling.